

Faults & Connection Services

Customer: **Tenix/AusNet Services**

Country: **Australia**

Site: **AusNet Services Central Area**

PROJECT DESCRIPTION

Under this contract Omexom were responsible for the management and provision of resources required to undertake all new connections and related services across the SP AusNet Central Area including Lilydale, South Morang, Ringwood, Ferntree Gully and Beaconsfield depots. These services are provided under a subcontract agreement with Tenix.

Services provided include:

- All new customer connections/ meter alterations;
- Bulk change of obsolete meters;
- First response fault attendance;
- Public lighting capital services.

The contract involved annual connection of approximately 18,000 new customers, 3,000 meter replacements and attendance to 10,000 fault call outs.



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▶ Start date : **01/2008** - End date : **01/2018**

▶ Business units involved : **Omexom Australia
Transmission and Distribution, Omexom Australia**

EXPERTISE

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